Food Establishment Inspection Report Score: 93 Establishment Name: BENTON CONVENTION CENTER FOOD SERVICE Establishment ID: 3034011757 Location Address: 305 WEST FIFTH STREET Date: 09 / 18 / 2019 Status Code: A City: WINSTON SALEM State: NC Time In: $\underline{\emptyset} \ 9 : \underline{\emptyset} \ \underline{\emptyset} \overset{\otimes}{\bigcirc} \overset{\text{am}}{\bigcirc}$ Time Out: Ø 2 : Ø Ø ⊗ pm County: 34 Forsyth Zip: 27101 Total Time: 5 hrs 0 minutes HOSPITALITY VENTURES MANAGEMENT-BENTON, LLC Permittee: Category #: IV Telephone: (336) 727-2976 FDA Establishment Type: Wastewater System:

✓ Municipal/Community

✓ On-Site System No. of Risk Factor/Intervention Violations: 4 No. of Repeat Risk Factor/Intervention Violations: 2 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ 🗵 1 0.5 0 \times Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 1 0.5 0 31 🛛 🗆 4 🗆 🛮 Proper eating, tasting, drinking, or tobacco use 32 □ 1 0.5 0 🗆 🗆 □ □ X Plant food properly cooked for hot holding 5 П 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 33 🛛 🔲 🖂 Approved thawing methods used Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 Thermometers provided & accurate 420 - -6 | X | 🗆 Hands clean & properly washed Food Identification .2653 No bare hand contact with RTE foods or pre-X 3 1.5 0 approved alternate procedure properly followed 35 🗆 🗷 Food properly labeled: original container 8 🗵 Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 □ 🗷 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 -37 🗵 🗆 preparation, storage & display 10 🗆 Food received at proper temperature 38 🗷 🗆 Personal cleanliness 1 0.5 0 11 🛛 Food in good condition, safe & unadulterated 39 🗆 🗷 Wiping cloths: properly used & stored 1 0.5 🗶 🗆 🗆 Required records available: shellstock tags, 12 🗆 21000 parasite destruction 1 0.5 0 40 🗷 🖂 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils 3150 - -13 Food separated & protected 41 🖾 🗀 1 0.5 0 In-use utensils: properly stored 14 🗆 315 🗶 🗙 🗆 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 42 🗆 🗷 **X** 0.5 0 \square **X** Proper disposition of returned, previously served 15 🖂 🗀 210000 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 |17| 🔲 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 \boxtimes 3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🛛 🗀 🗀 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 3**×**0×□ Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean 1 0.5 🗶 🗌 🔲 21 🔀 ☐ Proper date marking & disposition 3 1.5 0 **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure 210 49 2110 - | -Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗷 🗆 🗆 1 0.5 0 ... 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities 52 🛛 🗆 1 0.5 0 Chemical .2653, .2657 maintained



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Food additives: approved & properly used

Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658



1 0.5 0

Physical facilities installed, maintained & clean Meets ventilation & lighting requirements; designated areas used

Total Deductions:

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1 0.5 0

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Comment Addendum to Food Establishment Inspection Report BENTON CONVENTION CENTER FOOD SERVICE Establishment ID: 3034011757 Establishment Name: Location Address: 305 WEST FIFTH STREET Date: 09/18/2019 X Inspection Re-Inspection City:_WINSTON SALEM State: NC Status Code: A Comment Addendum Attached? Zip: ²⁷¹⁰¹ County: 34 Forsyth Water sample taken? Yes No Category #: Wastewater System:

■ Municipal/Community □ On-Site System Email 1: grant.minnix@twincityquarter.com Water Supply: Municipal/Community On-Site System Permittee: HOSPITALITY VENTURES MANAGEMENT-BENTON, Email 2: Telephone: (336) 727-2976 Email 3: Temperature Observations Cold Holding Temperature is now 41 Degrees or less Location Temp Item Location Temp Item Location Item Temp John B. 6/14/21 ServSafe 00 soup walk in 1 46 quat sani sani bucket 200 bean salad walk in 2 45 potatoes walk in 1 45 hot water dishmachine 165 walk in 2 45 final cook 167 tofu shrimp swiss cheese walk in 2 45 rice hot holding 153 45 166 tomaotes walk in 2 beef hot holding 160 rice walk in 1 45 green bean hot holding walk in 1 47 hot water 133 sausage three comp sink Chicken walk in 1 46 quat sani sani spray bottle ppm 150 Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 4 2-401.11 Eating, Drinking, or Using Tobacco - REPEAT- (improvement from last inspection)- Several personal items stored on food prep tables such as one cell phone, three water bottles, one phone charger and one soda. Employees shall eat, drink, or use any form of tobacco only in designated areas so contamination to food, equipment and utensils cannot occur. 14 4-703.11 Hot Water and Chemical-Methods - (P)- Multiple food prep surfaces were sanitized using the improper contact time for the quat sanitizer being used in the establishment. Chemical operations, including applying sanitizers, shall follow manufacturers guidelines in regards to proper procedure. CDI- PIC was given this information and surfaces were sanitized properly. 20 (46), beef stir fry (45), and tofu (45). Potentially hazardous foods shall be stored at a temperature of 41 degrees or below. CDIitems were voluntarily discarded. Lock

3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding - (P)- The following items had a temperature above 41 degrees: chicken (46), sausage (47), rice (45), tomatoes (45), swiss cheese (45), soup

Text First Last John Bouley Person in Charge (Print & Sign): First Last Regulatory Authority (Print & Sign): Shannon Maloney

REHS ID: 2826 - Maloney, Shannon

Verification Required Date

REHS Contact Phone Number: (336) 7 Ø 3 - 3 3 8 3

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- 7-201.11 Separation-Storage (P)-REPEAT-(improvment from last inspection). One sanitizer bucket as well as several sanitizer bottles stored on and above food prep surfaces. Toxic materials shall be stored so they cannot contaminate food, equipment or utensils. Do this by separating toxic materials or storing toxic materials in a different location. CDI- bucket and bottles were moved to an approved location (below prep surfaces).
- 3-302.12 Food Storage Containers Identified with Common Name of Food REPEAT- Containers of dry ingredients stored throughout kitchen did not contain labels. Containers holding food or food ingredients that can not be easily recognized shall be labeled with the common name of the food.
- 6-202.13 Insect Control Devices, Design and Installation Device used to stun and trap insects is located above a food prep table where tea and other drinks are being prepared. Insect control devices shall be installed where the device is not above a food preparation area.// 6-501.111 Controlling Pests (PF)- Flies located in area where onions and potatoes are being stored. The premises shall be maintained free of insects, pest and other rodents. CDI- onion was discarded, PIC stated pest control comes out frequently to service establishment.
- 39 3-304.14 Wiping Cloths, Use Limitation Two wet cloths were stored on food prep tables, (one in the front of the kitchen, one in the back). Cloths in use for wiping spills and food shall be stored in sanitizer buckets with the proper sanitizer concentration.
- 4-901.11 Equipment and Utensils, Air-Drying Required REPEAT- Three stacks of metal pans were stacked wet. After cleaning and sanitizing, equipment and utensils shall be air dried, do not towel dry.// 4-903.11 (A), (B) and (D) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing REPEAT- Two plastic containers holding items such as utensils, scoops, spoons and other multi use equipment were in a soiled container soiled with food residue. Clean equipment and utensils shall be stored in a clean, dry location, where they are not exposed to splash, dust or other contamination.
- 4-501.11 Good Repair and Proper Adjustment-Equipment REPEAT-The following equipment require additional repair: Upon arrival two walk in coolers were not calibrated/ operating properly. Ice buildup near walk in freezer condensor. Equipment shall be maintained in a state of good repair.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils The following items require additional cleaning: both walk in cooler gaskets, and all dry storage shelving. Non-food contact surfaces and utensils shall be clean to sight and touch.





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6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods - REPEAT- Replace missing cove base between walk in cooler and walk in freezer, recaulk women's toliet back to floor. Repair/replace panel in ceiling near ice machine that is missing. Physical facilites shall be maintained cleanable and in a state of good repair.





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