Food Establishment Inspection Report Score: 97 Establishment Name: WEST END CAFE Establishment ID: 3034011022 Location Address: 926 W 4TH ST Date: 09 / 08 / 20 20 Status Code: A City: WINSTON SALEM State: NC Time In:  $11 : \emptyset 5 \overset{\otimes}{\circ} \text{ am}$ Time Out: Ø 1 : 15⊗ am Zip: 27101 34 Forsyth County: . Total Time: 2 hrs 15 minutes WEST END CAFE INC Permittee: Category #: IV Telephone: (336) 723-4774 FDA Establishment Type: Full-Service Restaurant Wastewater System: 

✓ Municipal/Community 

✓ On-Site System No. of Risk Factor/Intervention Violations: 3 No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🗵 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ ⊠ 1 0.5 0  $\times$ Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 1 0.5 0 31 🛛 🗆 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 32 □ 1 0.5 0 🗆 🗆 □ □ X Plant food properly cooked for hot holding 5 П 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 33 🛛 🔲 🖂 Approved thawing methods used Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 420 ---6 | X | 🗆 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-X 3 1.5 0 approved alternate procedure properly followed 35 🖾 🗀 Food properly labeled: original container 210 - -8 🗵 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 🗵 🗆 210 - -9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 -37 🗵 🗆 preparation, storage & display 10 Food received at proper temperature 38 🗷 🗆 Personal cleanliness 1 0.5 0 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🛛 🗀 Wiping cloths: properly used & stored 1 0.5 0 Required records available: shellstock tags, 12 🗆 21000 parasite destruction 1 0.5 0 40 🛛 🗀 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils Food separated & protected 3 1.5 0 41 🖾 🗀 1 0.5 0 In-use utensils: properly stored 14 🔀 3 1.5 0 Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 42 🛛 🗆 Proper disposition of returned, previously served 15 🖾 🗀 210 - reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 17| 🗆 3150 - -Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🛛 🗆 210 -3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips |19| 🛛 | 🗆 | 🗆 | 3 1.5 0 - - -Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 X 3 1.5 🗶 🗶 🗆 Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean 21 🗆  $\square$ ☐ Proper date marking & disposition **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure |22| 🗆 | 🗆 | 🖼 | 🗆 2 1 0 49 🔀 21000 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗷 🗀 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities maintained 52 🗷 1 0.5 0 Chemical .2653, .2657 25 🔀 🖂 🗀 53 🗷 10.50 Food additives: approved & properly used 1 0.5 0 Physical facilities installed, maintained & clean



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Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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1 0.5 0

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Meets ventilation & lighting requirements; designated areas used

**Total Deductions:** 

210 - -

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Establishment Name: WEST END CAFE					Establishment ID: 3034011022				
Location Address: 926 W 4TH ST					☑Inspection ☐Re-Inspection Date: 09/08/2020				
City: WINSTON SALEM State: NC					Comment Addendum Attached? Status Code: A  Water sample taken? Yes No Category #: IV				
County: 34 Forsyth Zip: 27101									
Wastewater System:   Municipal/Community ☐ On-Site System					Email 1: westendcafe@triad.rr.com				
Water Supply:   ✓ Municipal/Community   ✓ On-Site System  Permittee: WEST END CAFE INC					Email 2:				
	Telephone: (336) 723-4774				Email 3:				
Тогоргионо			Temne	erature Ob		ne			
	Co	14 H2	•				ees or less		
Item	Location	Temp	Item	Location		Temp	Item	Location	Temp
ServSafe	Justin Vernon 12-3-23	00	Tomatoes	Cooling 11:	25	70	Ham ———————	Salad make unit	40
Hot water	3 comp sink	135	Tomatoes	Cooling 11:33		61	-		
Hot water	Dishmachine	171	Chicken sal.	Walk-in coo	ler	37			
Chlorine sani.	Bucket - ppm	200	Turkey	Walk-in coo		40			
Rice	Cooling 11:33	111	Tuna salad	Sandwich m	nake unit 1	41			
Rice	Cooling 11:52	84 Slaw Sandwich n		nake unit 1	38				
Burger	Final	205	Veggie burg.	Drawers		40			
Chicken	Final	177	Sprouts	Salad make	unit	41			
\ \/	iolations cited in this repor		Observation					11 of the food code	
21 3-501.1 Houser dip, and tempers packag	41F and below. CDI: V  8 Ready-To-Eat Poten nade pimento cheese p d one container mashe ature and time combina e that does not bear a ation. CDI: All voluntar	itially Ha: prepared d sweet   ation (41 date or c	zardous Food on 8-28. / Two potatoes being F and below fo lay; or (3) Is ap	o containers g stored lack or 7 days), e	of orzo, on ing date ma xcept time t	e contair ark. A foc hat the p	ner of mashed pod shall be discorduct is frozer	ootatoes, one contai arded if it: (1) Excee n; (2) Is in a containe	ner crab ds the er or
Burger are coo not stat otherwi Lock holder s Text using b Menus Person in Char	1 Consumption of Anir buddies on children's roked to order, and a state these items are cook se being processed to shall inform consumers rochures, deli case or a corrected during inspected (Print & Sign):  DA thority (Print & Sign):	nenu ast tement a ted to ord eliminate of the si menu ad ction. Re VID	erisked as bei allowing custor der, etc If an e pathogens, e gnificantly inco visories, label acommend rem	ing cooked to mers to know animal food either in read reased risk of statements, noving * from La MARTIN	o order. / Co v of the incr cooked is y-to-eat for of consumin table tents,	onsumer reased ris s served m or as a ng such fo placards	advisory conta sk consuming u or sold raw, un an ingredient in bods by way of s, or other effec	ins asterkisking to it incooked foods, how dercooked, etc. or w a ready-to-eat food, a disclosure and rer	ems that vever does vithout , the permi minder -
REHS ID: 2610 - Whitley, Christy							ation Required Da	0	
KEIIS ID. 2010 - Williaey, Offiliaty						verille	ation Required Di	aic//	

REHS Contact Phone Number: (336)703-3157

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program

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Establishment Name: WEST END CAFE Establishment ID: 3034011022

## **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code



47 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils - C Repeat. (Different areas noted and much improvement in cleaning) - Additional cleaning needed in cold drawers below flat top grill. Nonfood-contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and other debris.





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